

## **APPENDIX TO LEARNING DISABILITY STRATEGY**

### **CONSULTATION FEEDBACK**

## Feedback from Engagement Event with people with learning disabilities, their support workers, members of the co-production network, officers from the People (Adults) Directorate and professional stakeholders on 18<sup>th</sup> September 2023

An engagement event took place at Observatory House in September 2023. The event was attended by people with learning disabilities, their support workers, members of the co-production network, officers from the People (Adults) Directorate and professional stakeholders. The engagement event was positive, and attendees broadly agreed with the seven priorities. The following suggestions on actions which should be taken under each of the priority areas that have been used to inform this Strategy are summarised below:

<b>Priorities</b>	<b>Feedback</b>	<b>Minimum Inclusion in Strategy (Page Number)</b>
<b>Promote Independence</b>	Continuous engagement with the stakeholder community to plan initiatives	3
	Improved accessibility features in the community	3
	Improved access to advocacy services and information on how to access advocacy services.	9
	Opportunities to develop skills toward increased levels of independence (functional, social, professional, etc)	9
	More opportunities for people to get together in the community	9
	Peer support and Expert by Experience initiatives	Action Plan
	Improved access to technology and reasonable adaptations	Action Plan
<b>Ensure access to Good Quality Care and Support</b>	Improved consideration for accessibility requirements in the community	3
	Build relationship with the stakeholder community. There is the need to have a dialogue with service users	3
	Improved communication among services, professionals, and the community in accessible format	3
	Person-Centred Approach and Person-Centred Planning.	3
	Valuing Carers involvement (Learning Disability Carers are lifelong Carers)	3
	Creating value through effective staffing and recruitment and by working smarter	23

	Improved capacity and assessment pathways for supported living placements.	28
	Improved Social Work Team Response timing and more clarity on how to contact the team	Action Plan
	Facilitate access to service with a single professional coordinator	Action Plan
	Dedicated person to access for information and help	Action Plan
<b>Progress the Integration of Health and Social Care</b>	Shared responsibilities between Health and Social Care – working together	3
	Improved collaboration to reduce waiting lists	3
	Improved access to learning opportunities for Adult Social Care staff	23
	Increased awareness of Health Passport document in the community	24
	Improved communication between GP surgeries and Adult Social Care teams.	Action Plan
	Improved access for referrals to LD liaison nurse.	Action Plan
<b>Ensure effective Transitions</b>	Implement discussion forums to work together	3
	Involving carers in the decision-making process together with the person	10
	Timely referral	10
	Network engagement among Special Education Needs, children, and adult services	10
	Creation of skill building and employment opportunities	10
	Pathways in support of work opportunities for organisations that support placements (training, resources)	10
	Improved involvement of housing department in discussion forums	10
	Pathway for early preparation to support the passage from childhood to adulthood	29
	Financial planning between children and adult services to forecast needs	Action Plan
<b>Facilitate Access to Employment,</b>	Promote people’s independence and autonomy	3

<b>Training, and Skills</b>	Creation of a network to develop tailored opportunities	28
	Resources and learning support for organisations providing work placements	28
	Skill development programmes within the community (functional skills)	Action Plan
	Creation of a local agency to support access to work and internship programmes for people with a learning disability	Action Plan
	Pathways for peer support / expert by experience trainings	Action Plan
<b>Keep people safe</b>	Balancing the need for independence and the need for protection	3
	Awareness pathways to promote self-protection to start early in life (childhood)	3
	Make Slough a Learning Disability friendly town by improving awareness of learning disability and autism among the population	7
	Improved access and awareness of technology that can support safety, including awareness of technology risks	25
	Increased awareness of risk factors among the adult social care workforce and the wider community	Action Plan

## Feedback from Engagement Event online with service users, their support workers, and care providers operating in the Slough area on 2<sup>nd</sup> October 2023

An engagement event took place via Microsoft Teams in October 2023. The event was attended by CTPLD Service Users, their support workers, Care Providers operating in the Slough area, and officers from the People (Adults) Directorate and CTPLD. The engagement event was positive, and attendees broadly agreed with the seven priorities. The following suggestions on actions which should be taken under each of the priority areas that have been used to inform this Strategy are summarised below:

Priorities	Feedback	Minimum Inclusion in Strategy (Page Number)
<b>Promote Independence</b>	Improved access to information on available services and local resources.	3
	More opportunities for people to get together in the community without selection criteria for access	3
	To develop a community of practice for Learning	3
	Opportunities to develop skills toward increased levels of independence (functional, social, professional, etc)	9
	Disability Improved access to paid work opportunities rather than volunteering	10
	Frequent and accessible transport network to travel independently	28
	Increase face to face initiatives rather than online events	Action Plan
<b>Ensure access to Good Quality Care and Support</b>	Improved training offer for adult social care workforce	23
	Improving access to face-to-face appointments with GPs and other primary care professionals	23
	Improved access to specialist medical services (dentist)	23
	Adequate funding to deliver outstanding care and support	29
	Improved access to assisted and augmented communication facilities and awareness of communication needs	31
	Improved access to support hours to attend leisure activities	Action Plan

<b>Progress the Integration of Health and Social Care</b>	Improved access to allied health professionals' involvement (i.e., psychologists)	3
	Multidisciplinary approach (MDT works well)	3
	Improved access to information on relevant professionals (name, job title, contact details)	3
<b>Ensure effective Transitions</b>	Working with families to understand the change in their role – the adult person has the final say	3
	Effective handover of information about the person among children and adult professionals	10
	Improved access to education and skill development opportunities	29
	Improved support with financial matters and management of tenancies	Action Plan
<b>Facilitate Access to Employment, Training, and Skills</b>	Review eligibility criteria to access work placement opportunities	10
	Improve awareness of accessibility needs and reasonable adaptations	25
	Improve awareness of augmented and assisted communication tools	31
	Dedicated platform to advertise work opportunities in accessible format	Action Plan
<b>Keep people safe</b>	Positive Risk Taking	3
	Actively working with the Police to raise awareness of learning disability and risks	3
	Improved capacity assessment pathways	7
	Raise awareness of Learning Disability within the community	7
	Embed risk assessments in the community to promote independence	18
	Due diligence concerning the recruitment of adult social care staff	19
	Embed assisted and augmented communication to facilitate access to community	31
	Improve access to whistleblowing information and whistleblowing pathways	Action Plan