

Appendix 3

PIs to be Removed or Amended

Following Cabinet approval, the following changes have been made to the Corporate PI set. A justification for the changes is also included.

PI	Strategic Theme and Directorate	Justification
<p>PRS04 PRS - 'Number of tenant complaints/LL interventions closed with positive outcomes'</p> <p>Will be removed and replaced with:</p> <p>PRS04a PRS - '% of Private Rented Sector disrepair cases processed to formal notice, civil action / prosecution or closed with positive outcome within processing times'</p>	Living in Sandwell Place (Housing)	The previous measure provided information on the number of interventions closed with positive outcomes, but the new measure is more meaningful as it provides information on if we are providing a timely and good service to residents.
'Visits to Sandwell Valley Visitor Centre' to be removed	Thriving in Sandwell Place (Environment)	There isn't currently a means of counting visits to Sandwell Valley Visitors Centre. In Q1 installing people-counters was explored, however the cost was prohibitive given the wider review of the service.

