

## Greater Manchester Police, Fire and Crime Panel Report

Date: 28<sup>th</sup> January 2026  
Subject: Safer & Stronger Communities: Police & Crime Plan Performance Update  
Report of: Jessica Phoenix, Principal Researcher GMCA

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### Purpose of Report

Exception report providing analysis and commentary on the most recent (December 2025) Performance Update data for each of the ten Police and Crime Plan Priorities.

***NB:** Due to the date of this panel, several of the indicators have not been updated, and will show figures for the quarter ending September 2025. This is because the indicators are pulled from a range of sources, and many of these sources are only updated once per quarter and data for the most recent quarter have not yet been released. We have updated all indicators for where the data are available. The full list of indicators will be updated and available for quarter ending December 2025 at the next Police, Fire and Crime Panel in March 2026.*

### Recommendations:

The Panel is requested to:

1. Note the contents of the report.

### Key Points of Report

***NB:** Many of the indicators tracked in the Performance Update are taken from police-recorded crime data, as recorded by Greater Manchester Police. It should be noted that nationally, the Office for National Statistics do not consider police-recorded crime to be a good indicator of general trends in crime. Police-recorded crime data may be impacted by changes in police activity, recording practices and reporting behaviour. This should be considered when interpreting the figures below.*

*See the Appendix [separate document] for more information on the data sources and context for the indicators in this Performance Update.*

**Priority One:** Improving Public Trust and Confidence in Policing

- **Data have not been updated since the last panel.**

**Priority Two:** Increasing Police Accessibility, Consistency, Responsiveness & Outcomes

- The proportion of Grade 1 calls attended within 15 minutes continues to gradually increase, from 94.1% in QE December 2024 to 95.3 in QE December 2025.
- Similarly, the proportion of Grade 2 calls attended within 1 hour has increased by 2.4ppts, from 77.6% in QE September 2024 to 80% in QE September 2025.
- The average speed of answer is slightly higher for QE December 2025 than QE December 2024, particularly for non-emergency calls, which saw an increase in answer time of 30 seconds.

**Priority Three:** Keeping Children and Young People Safe and Preventing Them from Becoming Involved in Crime

- **Data have not been updated since the last panel.**

**Priority Four:** Improving Support for Victims of Crime, Including Vulnerable Victims, and Tackling Emerging Crime Types

- **Most of these data have not been updated since the last panel.**
- The number of hate crimes has increased by 13.1%, from 2,343 in QE December 2024 to 2,651 in QE December 2025. This was a decrease on the number for the previous quarter, with 3,166 hate crimes recorded in QE September 2025, suggesting higher volumes recorded over the summer months.

**Priority Five:** Reducing and Preventing Neighbourhood Crime, Retail Crime and Anti-Social Behaviour

- **Some of these data have not been updated since the last panel.**
- The number of neighbourhood crimes has continued its downward trend, falling 16.9% between QE December 2024 and QE December 2025.
- Retail crime has also fallen in the same period, with shoplifting offences falling 7.6% and business crimes falling 6.2%.

**Priority Six:** Improving Road and Transport Safety, so People can Travel Around Our City-Region Safely

- **Some of these data have not been updated since the last panel.**
- Road fatalities have decreased from 16 in QE September 2024 to 15 in QE September 2025. Road fatality data is lagged by one quarter.
- Transport incidents involving injury have increased by 5.9% between QE December 2024 and QE December 2025.
- Rolling Crime/ASB incident rates on bus/tram network per million passenger journeys have increased by 6.5%, from 46 in September 2024 to 49 in September 2025.

**Priority Seven:** Reducing High Harm and Repeat Offending, Taking Preventative and Diversionary Approach

- **Data have not been updated since the last panel.**

**Priority Eight:** Tackling Drug, Alcohol and Wider Addictions

- **Some of these data have not been updated since the last panel.**
- The number of drug offences rose by 43.4% from QE December 2024 to QE December 2025.
- **NB:** *alcohol and drug death figures are updated annually in February, with a 2-year lag, from Public Health England data. The figures included in the Performance Update are the latest available data.*

**Priority Nine:** Reducing and Preventing Gender-Based Violence and All Forms of Serious Violence

- **Some of these data have not been updated since the last panel.**
- Serious Violence: police-recorded knife crime has fallen by 28.1% from QE December 2024 to QE December 2025.
- The homicide rate has fallen by half (3.1 to 1.4) from QE December 2024 to QE December 2025.
- Gender-Based Violence [GBV]: from QE September 2024 to QE September 2025, the number of rape crimes increased by 8.2% and the number of stalking crimes increased by 5.7%. Domestic abuse has continued to fall.

**Priority Ten:** Reducing and Tackling Serious and Organised Crime

- **Data have not been updated since the last panel**

