

Greater Manchester Joint Health Scrutiny Committee

Date: 11 November 2025

Subject: Monthly Service Reconfiguration Progress Report and Forward Look

Report of: Claire Connor, Director of Communications and Engagement,
NHS Greater Manchester

Purpose of Report

To set out the service reconfigurations currently planned or undertaking engagement and/or consultation. It also includes additional information on any engagement that is ongoing.

Recommendation:

The Joint Health Scrutiny Committee is requested to review the report and highlight any projects they require further information on at this time.

Contact Officer

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Equalities Impact, Carbon and Sustainability Assessment: Not applicable

Risk Management

This report is to support the risk management of service redesign, ensuring that JHSC has opportunities to review and comment on planned changes.

Legal Considerations

This report is part of the discharge of NHS Greater Manchester's legal duties to engage with scrutiny committees on to consult local authorities on substantial service changes that affect their population (Health and Social Care Act 2006, section 244 and the Local Authority Regulations 2013, section 21).

Financial Consequences – Revenue Not applicable

Financial Consequences – Capital Not applicable

Number of attachments to the report: 0

Comments/recommendations from Overview & Scrutiny Committee

Not applicable

Background Papers Not applicable

Tracking/ Process

Does this report relate to a major strategic decision, as set out in the GMCA Constitution

No

Exemption from call in

Are there any aspects in this report which means it should be considered to be exempt from call in by the relevant Scrutiny Committee on the grounds of urgency? No

GM Transport Committee Not applicable

JHS Committee

18th November 2025

1. Introduction/Background

This paper provides an overview of the Greater Manchester wide service redesign projects currently progressing through for engagement and/or consultation and wider engagement projects that are supporting strategy development or just listening exercises.

Not all the projects are substantial and therefore not all will be subject to full consultation.

The list of projects will change as projects begin, progress, or are paused or cancelled.

This report is updated every month to allow JHSC to stay up to date with the latest position and to request further information as required.

2. Projects

KEY: PI = Project initiation, E = Engagement delivery, OR = Outcome review, PR = Project review, CP = Consultation planning, C = Consultation delivery, DM = Decision making, I = Implementation

Green = complete, Blue = ongoing, Grey = not required

Name	Purpose	PI	E	OR	PR	CP	C	OR	DM	I	Engagement / consultation	Latest update
Adult ADHD	To improve adult ADHD services, reducing waiting times and delivering a consistent service across GM.										Engagement: Targeted engagement with people with ADHD or on a waiting list for assessment was undertaken in spring 2024. Engagement scope: feedback on experiences and the suggestion to introduce referral criteria. Consultation:	A full update is being provided at this JHSC meeting including the consultation report and next steps. Date of last JHSC: 16th July 2024 Date of next: 19th November 2025

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											An 8-week consultation was held in spring 2025 targeting people with ADHD or suspected ADHD, in localities where there was no existing service, amongst other key communities. Over half the feedback was received through face-to-face engagement. Consultation scope: 2 proposed options (with a preferred option), with feedback also sought on the proposed referral criteria and offer of support.	

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Children's ADHD	To reduce waiting times and develop a consistent service for children's ADHD across GM, as part of children's neurodevelopmental hubs.										Engagement 10 weeks of engagement was completed in winter 2024, speaking to nearly 1,000 people. Much of the engagement was face-to-face with targeted community groups. Engagement scope: feedback on the model of care and experiences of the services	Implementation is ongoing across the 10 localities. Date of JHSC: 18 th February 2025
IVF cycles	To standardise the number of IVF cycles offered by the NHS across Greater Manchester										Engagement: Engagement was carried out in spring 2024. Engagement scope: Experience of the service and feedback on the	Over 2,000 people took part, with half face-to-face and half online. The consultation report has been finalised and is going through governance. It will be

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											suggestion to standardise across GM. Consultation: Consultation on the proposal to standardise at 1+ cycles across Greater Manchester concluded at the end of July 2025. It targeted women under 40, those with conditions affecting fertility and people with experience of IVF, along with other demographic characteristics. Consultation scope: Proposed option and who should be affected	presented to a future meeting of the scrutiny committee. A decision will be taken by the NHS GM Board in the coming months. Date of last JHSC: 16th July 2024 Date of next: TBC

Name	Purpose	PI	E	OR	PR	CP	C	OR	DM	I	Engagement / consultation	Latest update
Specialised commissioning cardiac and arterial vascular surgery	The pathway of a very small numbers of patients who need urgent and specialist cardiac or arterial vascular surgery is being reviewed. This covers patients who use hospitals provided by the Northern Care Alliance. Patients may end up at a different location following the service review.										Engagement: Targeted engagement through the hospitals engaged with people who have experience of the service in 2024. Consultation is expected following options appraisal. Engagement scope: feedback on experiences	This project is currently going through options appraisal and then will proceed through NHS England assurance. Consultation is likely to follow this, depending on the options shortlisted. Date of JHSC: Winter 2025 (TBC)

Name	Purpose	PI	E	OR	PR	CP	C	OR	DM	I	Engagement / consultation	Latest update
Diabetes structured education	To develop a consistent and culturally competent education programme for people with type 2 diabetes.										Engagement: Engagement was held in winter 2025 with approximately 500 people taking part. It was targeted at people with type 2 diabetes, with a particular focus on South Asian communities through community groups. Engagement scope: Feedback of the service, suggestions for future service, ideas for best times/locations/ways to deliver	A new education programme is currently in development using the insight from the engagement. Date of JHSC: 17 th June 2025
Safe and Sustainable Specialised	The NW Women & Children's Transformation										Engagement:	NB: North West footprint for this work,

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Services for Babies and Children	programme aims to translate several national reviews and associated standards related to Neonatal Critical Care; Paediatric Critical Care; Surgery in Children; and Children and Young People (CYP) with Cancer into an operational plan for the North West.										Engagement is being planned for Neonatal Critical Care which will be the first of the programmes to engage. It will target parents, families and carers who have used the services. Engagement scope: feedback on experiences and on the case for change	scrutiny arrangements are to be agreed.
Procedures of Limited Clinical Value (PLCV)	To review the policies as new clinical evidence comes available.										Engagement: We are currently seeking engagement on Rhinoplasty, Pinnaplasty	The approach to engagement for PLCV has changed from engaging on all the

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											and Varicose Veins policies as individual clinical reviews. There is broader engagement planned for autumn 2025 on a small number of additional policies. A targeted engagement plan based on the impacted communities is being developed. Engagement scope: feedback on experiences and the existing policies	policies, to an annual programme of review aligned to the clinical evidence reviews. Date of JHSC: 10th December 2024 / 21st January 2025 / 16th September 2025
Major Trauma	Major trauma services are very specialised services for people who have a one in lifetime event – e.g. major										Engagement: Targeted engagement through the hospitals was undertaken in July 2025. Over 800 patients who had experience of major trauma	A full update is being provided at this JHSC meeting including the engagement report and next steps.

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	road traffic accidents. Following a review of whether the specialised services for major trauma meet the required specification, further work is being undertaken to consider how the service can be best delivered.										were written to directly and offered the opportunity to get involved via individual telephone calls, WhatsApp, email or online survey. Over 80 (10%) people took part. Engagement scope: feedback on experiences, impact on family, experience of returning to local services.	Date of JHSC: 18th March 2025
Paediatric Audiology	A review of hospital paediatric audiology services is currently being undertaken.										Engagement: Engagement with the communities has just been requested and is being planned.	Reviews of the services across Greater Manchester are ongoing. Date of JHSC: 17th June 2025

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											Engagement scope: experience of services and how they can be improved	
Ophthalmology	Work to understand the experiences of people who are currently using or have previously used eyecare services, for conditions such as cataracts, emergency eye treatment, glaucoma and macular degeneration.										Engagement: In June-July 2025, NHS GM engaged with approximately 300 people both online and across Greater Manchester at 17 different engagement opportunities in the communities and 3 focus groups.	The findings of the GM wide engagement have fed into the GM Ophthalmology Strategy and help to shape the work of the wider ophthalmology programme and that of the Clinical Reference Group.

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Interpretation and translation	This work sought to gain an understanding of the views, experiences and expectations of people who use interpretation and translation services within primary care, including for community languages and BSL.										Engagement: Between April and July 2025, we engaged with 418 people, at 22 different engagement opportunities. 117 of those people were Deaf BSL users and 8 were professionals including BSL interpreters and Deaf support workers. We reached people from across all 10 GM localities who spoke 27 different community languages or used BSL	Insight gathered is feeding into a refreshed service specification, which will be used when the service is retendered to ensure primary care interpretation and translation is responsive to the needs of service users.
ME (Myalgic Encephalomyelitis), CFS (Chronic	The aim of this public engagement was to find out what people with lived										Engagement: From April to August 2025, We worked with members	The insight gained has fed into the pathway design and service specification. NHS GM

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Fatigue Syndrome) and Long Covid	experience thought a new ME/CFS and Long Covid service should look like.										of existing support groups to reach people with Myalgic Encephalomyelitis / Chronic Fatigue Syndrome (ME/CFS), and/or Long Covid through their networks and promoting an online survey on social media channels. Family members and carers of people living with one of these long-term conditions were also invited to take part. In summary there were 6 online workshops held, 7 telephone interviews and 54 online surveys were completed.	will continue to work with the groups into the mobilisation of the new service.

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Fit for the Future	This programme focussed on engaging communities on the three key system challenges: achieving financial balance, great services (i.e. providing sufficient, high quality and timely care), and happy healthy lives (i.e. the shift from treatment towards prevention).										Engagement: An extensive programme of public engagement was undertaken, in four stages, between June 2024 and March 2025. This was multi-methodology work using a broad spectrum of approaches. Overall, we had conversations with 2,413 people. 549 people took part in surveys and 146,649 were reached through social media.	The findings have been written up as a series of reports. These are presently going through governance to identify steps needed to embed the learning and take forward actions in response. The reports and the resulting actions will be published in due course. Follow up work on some of the key themes has already begun.

Detailed engagement/consultation plans and briefings are available on request and are normally circulated to members prior to major project engagement/consultation launches.