

Greater Manchester Joint Health Scrutiny Committee

Date: 14 October 2025

Subject: Monthly Service Reconfiguration Progress Report and Forward Look

Report of: Claire Connor, Director of Communications and Engagement,
NHS Greater Manchester

Purpose of Report

To set out the service reconfigurations currently planned or undertaking engagement and / or consultation. It also includes additional information on any engagement that is ongoing.

Recommendation:

The Joint Health Scrutiny Committee is requested to:

1. Review the report and highlight any projects they require further information on at this time.

Contact Officers

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Report authors must identify which paragraph relating to the following issues:

Equalities Impact, Carbon and Sustainability Assessment: N/A

Risk Management

This report is to support the risk management of service redesign, ensuring that JHSC has opportunities to review and comment on planned changes.

Legal Considerations

This report is part of the discharge of NHS Greater Manchester's legal duties to engage with scrutiny committees on to consult local authorities on substantial service changes that affect their population (Health and Social Care Act 2006, section 244 and the Local Authority Regulations 2013, section 21).

Financial Consequences – Revenue Not applicable

Financial Consequences – Capital Not applicable

Number of attachments to the report: 0

Comments/recommendations from Overview & Scrutiny Committee

Not applicable

Background Papers

Not applicable

Tracking/ Process

Does this report relate to a major strategic decision, as set out in the GMCA Constitution

No

Exemption from call in

Are there any aspects in this report which means it should be considered to be exempt from call in by the relevant Scrutiny Committee on the grounds of urgency?

No

GM Transport Committee

Not applicable

Overview and Scrutiny Committee

19th October 2025

1. Introduction/Background

This paper provides an overview of the Greater Manchester wide service redesign projects currently progressing through for engagement and/or consultation and wider engagement projects that are supporting strategy development or just listening exercises.

Not all the projects are substantial and therefore not all will be subject to full consultation.

The list of projects will change as projects begin, progress, or are paused or cancelled.

This report is updated every month to allow JHSC to stay up-to-date with the latest position and to request further information as required.

2. Projects

KEY: PI = Project initiation, E = Engagement delivery, OR = Outcome review, PR = Project review, CP = Consultation planning, C = Consultation delivery, DM = Decision making, I = Implementation

Green = complete, Blue = ongoing, Grey = not required

Name	Purpose	PI	E	OR	PR	CP	C	OR	DM	I	Engagement / consultation	Latest update
Adult ADHD	To improve adult ADHD services, reducing waiting times and delivering a consistent service across GM.										Engagement: Targeted engagement with people with ADHD or on a waiting list for assessment was undertaken in spring 2024. Engagement scope: feedback on experiences and the suggestion to introduce referral criteria. Consultation: An 8-week consultation	Over 2,500 people took part in the consultation. The report has been drafted and the feedback is now being considered by commissioners to support them to develop and finalise the plans to improve the service. Date of last JHSC: 16th July 2024

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											was held in spring 2025 targeting people with ADHD or suspected ADHD, in localities where there was no existing service, amongst other key communities. Over half the feedback was received through face-to-face engagement. Consultation scope: 2 proposed options (with a preferred option), with feedback also sought on the proposed referral criteria and offer of support.	Date of next: TBC
Children's ADHD	To reduce waiting times and develop a consistent service										Engagement 10 weeks of engagement was completed in winter	Implementation is ongoing across the 10 localities.

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	for children's ADHD across GM, as part of children's neurodevelopmental hubs.										2024, speaking to nearly 1,000 people. Much of the engagement was face-to-face with targeted community groups. Engagement scope: feedback on the model of care and experiences of the services	Date of JHSC: 18 th February 2025
IVF cycles	To standardise the number of IVF cycles offered by the NHS across Greater Manchester										Engagement: Engagement was carried out in spring 2024. Engagement scope: Experience of the service and feedback on the suggestion to standardise across GM. Consultation:	Over 2,000 people took part, with half face-to-face and half online. The consultation report has been finalised and is going through governance. It will be presented to a future meeting of the scrutiny committee. A decision

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											Consultation on the proposal to standardise at 1+ cycles across Greater Manchester concluded at the end of July 2025. It targeted women under 40, those with conditions affecting fertility and people with experience of IVF, along with other demographic characteristics. Consultation scope: Proposed option and who should be affected	will be taken by the NHS GM Board in the coming months. Date of last JHSC: 16th July 2024 Date of next: TBC
Specialised commissioning cardiac and arterial vascular surgery	The pathway of a very small numbers of patients who need urgent and										Engagement: Targeted engagement through the hospitals engaged with people who	This project is currently gathering evidence and information to support options appraisal and

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	specialist cardiac or arterial vascular surgery is being reviewed. This covers patients who use hospitals provided by the Northern Care Alliance. Patients may end up at a different location following the service review.										have experience of the service in 2024. Consultation is expected following options appraisal. Engagement scope: feedback on experiences	then will proceed through NHS England assurance. Consultation is likely to follow this, depending on the options shortlisted. Date of JHSC: Winter 2025 (TBC)
Diabetes structured education	To develop a consistent and culturally competent education programme for people with type 2										Engagement: Engagement was held in winter 2025 with approximately 500 people taking part. It was targeted at people with type 2	A new education programme is currently in development using the insight from the engagement. Date of JHSC: 17 th

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	diabetes.										diabetes, with a particular focus on South Asian communities through community groups. Engagement scope: Feedback of the service, suggestions for future service, ideas for best times/locations/ways to deliver	June 2025
Safe and Sustainable Specialised Services for Babies and Children	The NW Women & Children's Transformation programme aims to translate several national reviews and associated standards related to Neonatal Critical										Engagement: Engagement is being planned for Neonatal Critical Care which will be the first of the programmes to engage. It will target parents, families and carers who have used the services.	NB: North West footprint for this work, scrutiny arrangements are to be agreed.

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	Care; Paediatric Critical Care; Surgery in Children; and Children and Young People (CYP) with Cancer into an operational plan for the North West.										Engagement scope: feedback on experiences and on the case for change	
Procedures of Limited Clinical Value (PLCV)	To review the policies as new clinical evidence comes available.										Engagement: We are currently seeking engagement on Rhinoplasty, Pinnoplasty and Varicose Veins policies as individual clinical reviews. There is broader engagement planned for autumn 2025 on a small number of additional	The approach to engagement for PLCV has changed from engaging on all the policies, to an annual programme of review aligned to the clinical evidence reviews. Date of JHSC: 10 th December 2024 / 21 st

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											policies. A targeted engagement plan based on the impacted communities is being developed. Engagement scope: feedback on experiences and the existing policies	January 2025 / 16 th September 2025
Major Trauma	Major trauma services are very specialised services for people who have a one in lifetime event – e.g. major road traffic accidents. Following a review of whether the specialised services for major trauma										Engagement: Targeted engagement through the hospitals was undertaken in July 2025. Over 800 patients who had experience of major trauma were written to directly and offered the opportunity to get involved via individual telephone calls, WhatsApp, email or online survey. Over 80 (10%) people took	The programme are reviewing the outputs and undertaking options appraisal. Date of JHSC: 18th March 2025

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	meet the required specification, further work is being undertaken to consider how the service can be best delivered.										part. Engagement scope: feedback on experiences, impact on family, experience of returning to local services.	
Paediatric Audiology	A review of hospital paediatric audiology services is currently being undertaken.										Engagement: Engagement with the communities has just been requested and is being planned. Engagement scope: to be determined	Reviews of the services across Greater Manchester are ongoing. Date of JHSC: 17 th June 2025
Ophthalmology	Work to understand the experiences of people who are currently using or										Engagement: In June-July 2025, NHS GM engaged with approximately 300 people	The findings of the GM wide engagement have fed into the GM Ophthalmology

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	have previously used eyecare services, for conditions such as cataracts, emergency eye treatment, glaucoma and macular degeneration.										both online and across Greater Manchester at 17 different engagement opportunities in the communities and 3 focus groups.	Strategy and help to shape the work of the wider ophthalmology programme and that of the Clinical Reference Group.
Interpretation and translation	This work sought to gain an understanding of the views, experiences and expectations of people who use interpretation and										Engagement: Between April and July 2025, we engaged with 418 people, at 22 different engagement opportunities. 117 of those people were Deaf BSL users and 8 were professionals including BSL	Insight gathered is feeding into a refreshed service specification, which will be used when the service is retendered to ensure primary care interpretation and

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	translation services within primary care, including for community languages and BSL.										interpreters and Deaf support workers. We reached people from across all 10 GM localities who spoke 27 different community languages or used BSL	translation is responsive to the needs of service users.
ME (Myalgic Encephalomyelitis), CFS (Chronic Fatigue Syndrome) and Long Covid	The aim of this public engagement was to find out what people with lived experience thought a new ME/CFS and Long Covid service should look like.										Engagement: From April to August 2025 We worked with members of existing support groups to reach people with Myalgic Encephalomyelitis / Chronic Fatigue Syndrome (ME/CFS), and/or Long Covid through their networks and promoting an online survey on social media channels. Family	The insight gained has fed into the pathway design and service specification. NHS GM will continue to work with the groups into the mobilisation of the new service.

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											members and carers of people living with one of these long-term conditions were also invited to take part. In summary there were 6 online workshops held, 7 telephone interviews and 54 online surveys were completed.	
Fit for the Future	This programme focussed on engaging communities on the three key system challenges: achieving financial balance, great services (i.e.										Engagement: An extensive programme of public engagement was undertaken, in four stages, between June 2024 and March 2025. This was multi-methodology work using a broad spectrum of	The findings have been written up as a series of reports. These are presently going through governance to identify steps needed to embed the learning and take forward actions in response. The reports

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	providing sufficient, high quality and timely care), and happy healthy lives (i.e. the shift from treatment towards prevention).										approaches. Overall, we had conversations with 2,413 people. 549 people took part in surveys and 146,649 were reached through social media.	and the resulting actions will be published in due course. Follow up work on some of the key themes has already begun.

Detailed engagement/consultation plans and briefings are available on request and are normally circulated to members prior to major project engagement/consultation launches.