

# Introduction to Camden Integrator

# NCL ICB Integrator key functions

The integrator role will be a pivotal element of NCL neighbourhoods, providing **effective coordination** and **operational delivery** of the care model across the four pillars. The provider will be held to **account** by the borough partnership for **neighbourhood outcomes**.

## Integrator Criteria



NHS organisation currently delivering services locally

Have credibility & maturity as a service provider at place



Well established relationships with partner organisations & knowledge of local care

Able to transact money quickly



Attract and secure staffing capacity to transform services to deliver neighbourhood model

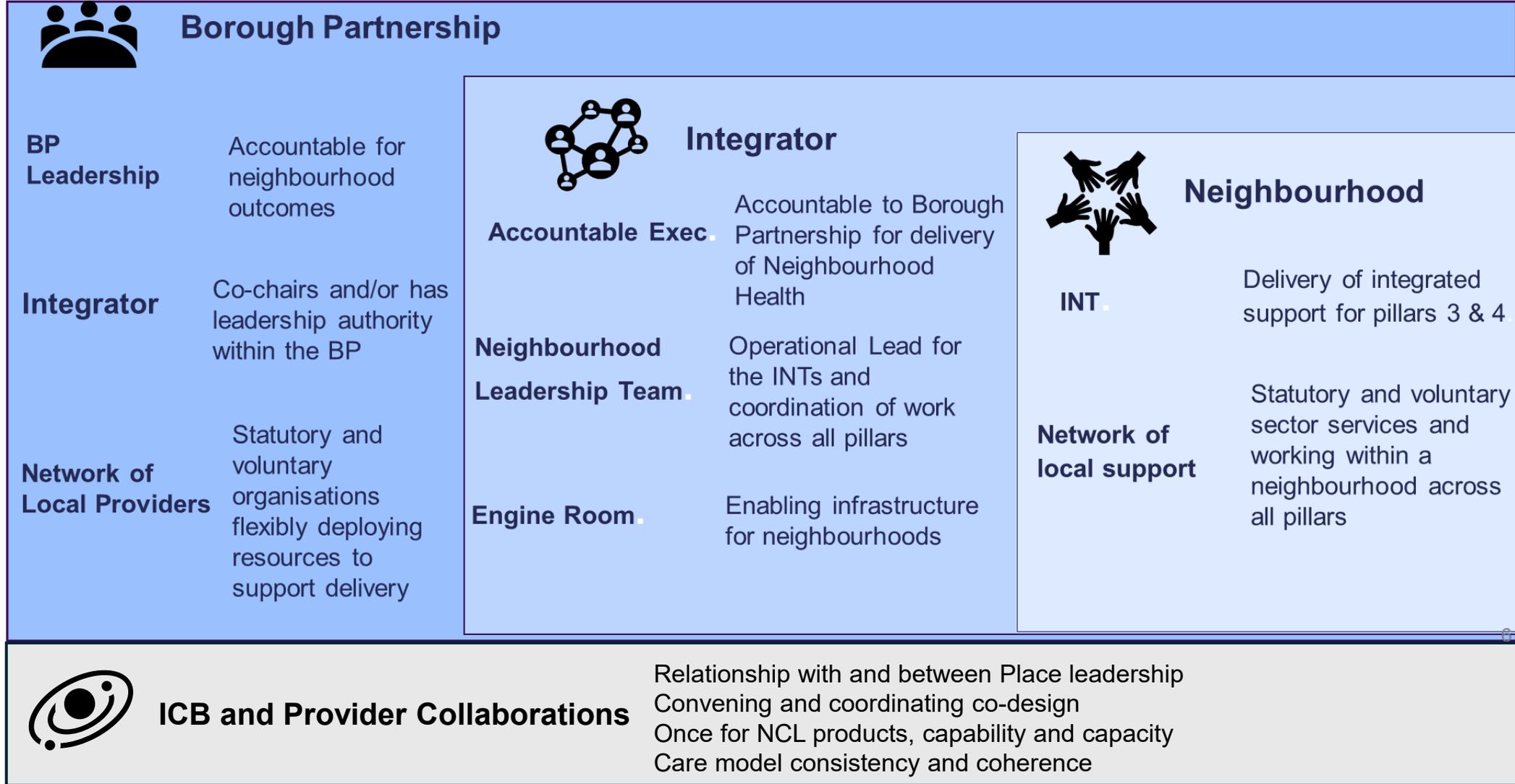
Release costs down the line if needed & increase value for money over time



Deliver neighbourhood infrastructure requirements: neighbourhood leadership team, INTs & Engine room

Operational capabilities to reorganise & align existing borough assets to form neighbourhood teams

# NCL ICB architecture for neighbourhood health



# Current integrator team resourcing & leadership

- No new funding – working with existing resources
- CHP/CHE & UCLH have co-funded an Associate Programme Director to lead the programme of work for Camden
- CHP & CHE are providing resource from CHP CEO and Chair
- UCLH are providing resource from Deputy Director of Strategy, programme/project management and acute clinical leads
- UCLH have funded a Senior Programme Manager within the Strategy team and PAs for senior strategic clinical leadership
- This is in addition to the existing resource within partner teams, e.g. CNWL, LBC
- UCLH have agreement to recruit a Strategic Clinical Director post



**Alex Warner**  
CHP Chair



**Sam Benn**  
UCLH Deputy  
Director of  
Strategy



**Jo Reeder**  
Associate  
Programme  
Director



**Jo Ohlson**  
CHP CEO



**Fiona Woodhall**  
UCLH Senior  
Strategy  
Programme  
Manager



**Ammara Hughes**  
Clinical  
Leadership/Oversight



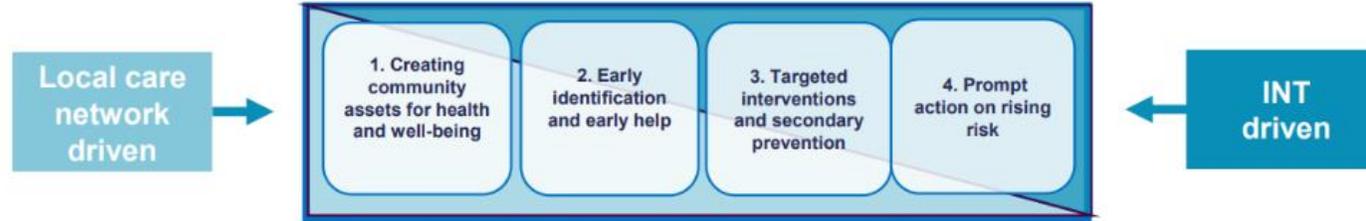
**Jonathan Hearsey**  
Clinical Leadership/Oversight



**Melissa Heightman**  
Clinical  
Leadership/Oversight

# Integrator role and responsibilities

- Providers across NCL were invited to submit applications to become an integrator and were subsequently appointed via borough partnerships and a mutual assurance process, overseen by the ICB.
- The integrator role is intended to provide **effective coordination** and **operational delivery** of the neighbourhood care model across the four pillars.



- Integrator organisation(s) have a role at both neighbourhood and place level and are accountable to the borough partnership for neighbourhood outcomes. Integrator is accountable to CICE.



- Host and lead the neighbourhood leadership teams.
- Work with partners to align teams to neighbourhoods and ensure care model delivery.
- Develop workforce and flex resources to support operational needs.



- Coordinate neighbourhood steering and delivery groups as well as provider resources.
- Report on outcomes/variations to Borough Partnership and escalate risks where required.
- Synthesise PHM data to support planning, delivery and capacity modelling.



- Support delivery of NCL-wide enablers and tools such as digital, analytics and estates.
- Drive transformation and alignment towards neighbourhood models.
- Support change management including public engagement and development of governance in line with partnership working.



- Build and maintain partnerships to co-create community and primary care led services.
- Bridge gaps across professional, organisational and sectoral boundaries.
- Facilitate relationship-building forums with partners including VCSEs.