

## Resources and Corporate Performance Scrutiny Committee action tracker 2025/ 2026

Meeting Date	Item	Action	Action Of	Status
14 <sup>th</sup> JULY 2025	INSIGHT, LEARNING AND IMPACT REPORT – QUARTER 4/END OF YEAR 2024-25	A Member raised questions about two properties in Hampstead that had been sold by the Council. Officers agreed to circulate information on the sales of properties in Hampstead, including sales price achieved	Head of Strategic Finance and Business Partnering	Completed
		Members raised specific issues with not receiving responses from Housing officers. The Cabinet Member agreed to investigate these specific issues of non-response.	Cabinet Member for Finance and Cost of Living	Completed
		In response to questions raised about Housing, officers agreed to seek an update from the Director of Housing on the life cycle of repairs, complaints and sign-off procedure, resident communication and follow-up and clarity around tenant access enforcement procedure.	Director of Strategy, Design and Insight	Completed

	WORK PROGRAMME 2026/26 AND ACTION TRACKER	<p>Officers to add the following to the work programme:</p> <ul style="list-style-type: none"> <li>• Contact Camden and communications.</li> <li>• Debt and financial resilience.</li> </ul>	Corporate Strategy Portfolio Lead	Completed
16 SEPTEMBER 2025	WORK PROGRAMME 2026/26 AND ACTION TRACKER	<p>Officers to explore rescheduling due to February agenda being full and to achieve a more balanced timetable. Officers agreed to discuss this with report authors and report back.</p>	Corporate/Strategy PPPO	Completed
		<p>Members proposed a report on community cohesion and voluntary sector resilience, reflecting the current political climate. Officers agreed to scope this work carefully. Additional topics suggested included a briefing on consultation methods (with the Director of Participation, Partnerships and Communications to provide information on platforms such as Commonplace) and a report on Artificial Intelligence (AI), covering Camden's use of</p>	Head of Corporate Strategy/Corporate Strategy PPPO	Completed

		emerging technologies and its ethical framework.		
		The Committee requested that work on financial support and cost-of-living initiatives be included in the forthcoming Debt and Financial Resilience update. Officers confirmed that Director of Finance would circulate the Fair Funding Review report to the Chair so that it could be accessed.	Director of Finance	Completed
11 NOVEMBER 2025	PROCUREMENT STRATEGY AND AWARD OF TEMPORARY AGENCY STAFFING SERVICES	The committee made a request for case studies on the Camden Talent Pool to be shared with the committee.	Director of People and Inclusion	Completed
	FAIR FUNDING REVIEW CONSULTATION	Member requested that the committee be provided with more specific information on alternative population estimates and assessments used in the Council's critique of census data.	Strategic Finance Lead	In progress

	WORK PROGRAMME 2026/26 AND ACTION TRACKER	Committee requested to double-check with the Borough Solicitor that the Housing Improvement report falls within the Resources and Corporate Performance Scrutiny Committee's terms of reference.	Head of Corporate Strategy	Completed
8 DECEMBER 2025	HOUSING OMBUDSMAN ANNUAL COMPLAINT HANDLING AND SERVICE IMPROVEMENT REPORT AND COMPLAINT HANDLING CODE SELF-ASSESSMENT – LONDON BOROUGH OF CAMDEN 2024-25	The Borough Solicitor confirmed that he would draft a response based on the discussion, notes, and recording, and would share it with the Chair before sharing with the Ombudsman.	Borough Solicitor	In progress
	LONDON BOROUGH OF CAMDEN ANNUAL COMPLAINTS REPORT 2023/2024	The Borough Solicitor agreed to circulate links and relevant documents to Members for residents to complain to the Solicitors Regulation Authority (SRA) regarding law firms pressuring residents to make litigious complaints against the Council	Borough Solicitor	In progress

<p>13 JANUARY 2026</p>	<p>WORK PROGRAMME 2026/26 AND ACTION TRACKER</p>	<p>It was agreed at the January RCP Scrutiny Committee meeting that items on the work programme agenda would be deferred to the February meeting. Officers to reschedule reports and update report authors.</p>	<p>Corporate Strategy PPPO</p>	<p>Completed</p>
<p>24 FEBRUARY 2026</p>				