

## **Updated Final Conditions consistent with the Operating schedule**

1. The premises shall install and maintain a closed-circuit television surveillance (CCTV) system which must be maintained in good working order, be correctly time and date stamped, recordings must be kept in good working order and kept for a minimum period of 31 days.
2. Any failure of the CCTV system which cannot be rectified within 24 hours of discovery must be reported to the central Police Licensing Team/Police Force Information Room by phone or e-mail.
3. An incident log shall be kept at the premises and made immediately available to police or licensing authority staff upon reasonable request. The log must be completed as soon as is possible {and within any case within hours of the occurrence} and shall record the following:
  - (a) All crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in a CCTV system, searching equipment or scanning equipment mandated as a condition of the licence.
4. A refusals record shall be maintained at the premises which details all refusals to sell alcohol. Each entry shall, as a minimum, record the date and time of the refusal and the name of the staff member refusing the sale.
5. All entries must be made as soon as possible and in any event within 4 hours of the refusal and the record must be made immediately available to police, trading standards or licensing authority staff upon reasonable request. The refusals record shall be maintained either by electronic means or in a bound document and retained for at least 12 months from the date of the last entry.
6. The premises shall operate the "Ask for Angela" scheme and display relevant signage within the premises advertising the scheme.
7. The premises licence holder shall promote and comply with the principles set out in the Women's Night Safety Charter and Woman's Safety Principles set out in the London Borough of Camden's Statement of Licensing Policy.
8. No fumes, steam, smoke or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
9. No accumulation of combustible rubbish, dirt, surplus material or stored goods shall be permitted to remain in any part of the premises except in an appropriate place and of such quantities so as not to cause a nuisance, obstruction or other safety hazard.

10. A minimum of two members of staff will be present on the shop floor after 21:00 every day of the week.
11. Any customers or people who cause public disorder will be reported to the Police. The management shall show zero tolerance to any illegal activity and seek for Police help in case.
12. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23:00 and 08:00 the following day.
13. Polite notice shall be displayed for the patrons to be kept quite when leaving the premises, and people who do not cooperate shall be warned.
14. A Challenge 25 scheme shall be operated, whereby any person who appears to be under the age of 25 years of age is required to produce on request an item which meets the mandatory age verification requirement and is either a:
  - Proof of age card bearing the PASS Hologram;
  - Photocard driving licence;
  - Passport; or Ministry of Defence Identity Card
15. A refusals record shall be maintained at the premises which details all refusals to sell alcohol. Each entry shall, as a minimum, record the date and time of the refusal and the name of the staff member refusing the sale.
16. All entries must be made as soon as possible and in any event within 4 hours of the refusal and the record must be made immediately available to police, trading standards or licensing authority staff upon reasonable request. The refusals record shall be maintained either be electronic means or in a bound document and retained for at least 12 months from the date of the last entry.
17. All staff engaged in the sale or supply of alcohol on the premises shall have received training in relation to the protection of children from harm (including under-age sales), how to recognise drunkenness and the duty not to serve drunk persons.
18. Refresher training shall be carried out at least every six months. Training records shall be kept on the premises (or otherwise be accessible on the premises) for a minimum of 12 months and made immediately available to police, trading standards or licensing authority staff upon reasonable request.

#### **Conditions agreed by Environmental Health**

19. All deliveries and collections take place between 08:00 to 20:00. Sundays 10:00 to 20.00.
20. No trade waste or recycling collections or glass movements shall be moved, removed from or placed in external areas between the hours of 20.00 and 08.00 Monday to Saturday. 20.00 and 10.00 Sundays.

21. Outside seating area shall be closed at 21:00 in colder months (from September to February), and no drinks shall be taken outside and/or seating area after 21:00. Maximum 5 people shall be permitted to smoke at any one time after 21:00
22. Outside seating area shall be closed at 22:30 in warmer months (from March to August), and no drinks shall be taken outside and/or seating area after 22:30. Maximum 5 people shall be permitted to smoke at any one time after 22:30.
23. The premises shall provide contact details of the manager to residents, including a direct line and or email so that he or she can be contacted in case of complaints or any concerns.
24. Doors leading to public areas shall be fitted with self-closers.
25. The premises shall be adequately ventilated to allow doors and windows to remain closed during licensed entertainment. The air conditioning system must be maintained in proper working order.
26. Complaint log. The premises shall maintain a complaints log detailing the nature of the complaint, complainant (if known) and any action taken to resolve the complaint(s) or concern(s). The log to be made available for inspection by council officers upon reasonable request.

**Remove the conditions below from the current licence**

35. A sound limiting device shall be installed, set and sealed at a level approved by the Council.
36. Only the Premises Licence Holder and the Designated Premises Supervisor shall have access to the sound limiting device.
37. The sound limiting device shall be used whenever relevant regulated entertainment is taking place.
38. A cut-out device shall be connected to the exit doors and will be operational at all times the licence is in use. When the premises doors are open the levels of music shall cut out completely or fall to ambient levels that are not intrusive to local residents.
39. No sound emanating from regulated entertainment shall be audible a metre from the facade of the nearest noise sensitive premises between 2300 and 0700 hours.
40. All external doors and windows to the premises shall be kept closed during the provision of regulated entertainment, save during access and egress
41. The licence holder or duty manager shall make regular patrols at no less

**than hourly intervals around the perimeter of the premises when regulated entertainment is taking place. Noise levels shall be adjusted to ensure local residents are not disturbed by excessive noise break out.**