

APPENDIX B – HOUSING SCRUTINY COMMITTEE ACTION TRACKER (DECEMBER 2025)

Meeting	Item	Action	Action by	Status
12 th Nov 24	Neighbourhoods – Housing Update	Officers would provide an update regarding the tenancy visits once the programme was underway.	Director of Housing (MJ)	The Home Visiting Programme has started, with the first tranche of visits underway, officers can provide an update to a later committee once sufficient visits have taken place.
13 th Jan 25	Housing and Domestic Abuse: Update	Officers will provide an update regarding the effectiveness of the initiatives and its impacts on under-represented groups, along with other measures could be considered going forward.	Director of Housing (CB)	A written update on progress will be shared in January 2026.
15/9/25	Repairs Services Performance	It was an aim to try and educate tenants and residents about the costs of a missed appointment, not only as a cost to the Council, but it could mean that another tenant or resident is missing out. Officers	Director of Property Management (SR)	This will be presented to the Oversight Panel on October 21st. We anticipate having an agreed proposal for consideration during January 2026.

		would be working with the Residents Oversight Panel to have a discussion on how this information could be passed on to tenants and residents and members of the scrutiny committee would be provided with an update on this when it was available		
15/09/25	Void Property Performance	Officers would look at where improvements could be made in the mutual exchange process to help tenants move homes through this route, and make sure repairs that were the landlord's responsibility were addressed in line with policy.	Director of Housing	An update will be provided to members of the Housing Scrutiny Committee once this matter has been considered, with a note to be circulated early 2026.

10/11/2025	Work Programme	Officers agreed to provide an update on the progress on taking forward the recommendation arising from the Cabinet Adviser report of Leaseholder Services separately to members.	Director of Housing	An update will be prepared and circulated to members of the Housing Scrutiny Committee in January 2026.
9/12/25	Insight, learning and impact report quarter 2	Officers agreed to provide an update to Members on the Housing Investment Strategy's £100 million allocation to the Common Heating Network.	Director of Property Management	A note will be circulated to members of the Housing Scrutiny Committee in January 2026
		Officers would consider how best to keep members advised when housing issues arose in their wards which included the support being provided to tenants and residents.	Director of Property Management	A review of the incident at Brunswick is underway, and the outcomes are expected in February 2026, when they will be shared with members. Alongside this, we are reviewing incident management procedures across the Homes and Communities directorate, of which communication with members and stakeholders will be considered, and we can share an update on this in the summer.

