

HOUSING SCRUTINY WORK PROGRAMME– 2025/26

Date / schedule	Service	Officer Lead
15 July 25		
• Housing Investment Strategy update	Property Asset Management	Sinead Burke
• Tenant Satisfaction Measures	Policy, Performance and Assurance	Elly Shepherd
• Insight, Learning and Impact Report – (End of Year 2024-25)	Housing Property Management	Glendine Shepherd Gavin Haynes
• Recommissioning of the Routes Off the Street contract	Housing Solutions	Simone Melia
• Homelessness and Rough Sleeping Strategy	Housing Solutions	Osian Jones Glendine Shepherd
• Appointment of co-optees to scrutiny		Gavin Haynes Glendine Shepherd
• Work Programme		
15 September 25		
• S49 Ombudsman report and action plan	Property Management	Gavin Haynes
• Update on Damp and Mould and response to Awaab's Law	Repairs and Operations	Tony Castle Scot Reid
• Right to Buy Sales, Tenancy Fraud and Leaseholder services	Housing Income and Leaseholders	Sean Scott
• Voids performance	Repairs and Operations Allocations, Lettings and Private Sector Housing	Tony Castle Gerry Crowley
• Work Programme		
11 Nov 25		
• Update on Private Sector Housing service (to include borough-wide HMO licensing scheme and no-fault evictions)	Allocations, Lettings and Private Sector Housing	Gerry Crowley, Darren Wilsher

<ul style="list-style-type: none"> Housing & Repairs Transformation Programme (to include use of AI in Housing, update on policies e.g. Vulnerability, Domestic Abuse and Allocations) 	Housing Policy, Performance and Assurance	Gavin Haynes, Glendine Shepherd (Elly Shepherd)
<ul style="list-style-type: none"> Redevelopment of Regents Park Estate North: Cartmel, Coniston and Langdale, Harrington Street, NW1 3SE; Stanhope Parade, NW1 3RD; and Regents Park Children's Centre, Augustus Street, NW1 3TJ (Regents Park) (Cabinet report) Work Programme 	CIP	Luke Joyce
9 Dec 25		
<ul style="list-style-type: none"> HRA Budgeting Report Insight, Learning and Impact Report (Quarter 2 2025/26) Housing Improvement Report (Complaints) Homelessness and Rough Sleeping Strategy update Homeless scrutiny panel recommendations Work Programme 	Finance Housing Policy, Performance and Assurance Complaints Housing Solutions	Emma Cardoso Glendine Shepherd Gavin Haynes Andrew Maughan Simone Melia Osian Jones Simone Melia
12 Jan 26		
<ul style="list-style-type: none"> HRA Budget & Rent Review 25/26 Anti-Social Behaviour and Community Safety Housing Associations Annual Performance Report Work Programme 	Finance Neighbourhoods Community Safety Housing Solutions	Michael Webb Maria Jacobs Patrick Coulson Rizwan Siddiqui
24 Feb 26		
<ul style="list-style-type: none"> Cabinet Member Better Homes Annual Report Community Investment Programme Report of the Cabinet Advisor for Tenant Engagement in the Private Rental Sector Housing 	Cabinet Member Development Cabinet Advisor	Cllr Sagal Abdi - Wali Noe Ardanaz Ugalde Cllr Rebecca Filer, Darren Wilsher

<ul style="list-style-type: none">• Housing Ombudsman recommendations and repairs update• Work Programme	Property Management	Gavin Haynes
Items yet to be programmed		
N/A		

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