Consultation on the draft North London Joint Waste Strategy 2025-2040

Survey

### Introduction

- Purpose of consultation
- Listening exercise overview
- Strategy overview

Q	Which of the following best describes your response?				
•					
	Responding as an individual				
	Providing the official response of an organisation, group or business				
	<ul> <li>Responding as a democratically elected representative of a constituency (e.g. as a</li> </ul>				
	Borough councillor, London Assembly Member, or a Member of Parliament)				

# Q If you are providing the official response of an organisation, group or business, or as an elected representative of a constituency, please provide details of this. Open text box

Q	o you live in any of the following London boroughs?
•	you are providing the official response of an organisation, group or business, or as an elected presentative of a constituency, please tell us which area you are based in or represent.
	Barnet
	Camden
	Enfield
	Islington
	Hackney
	Haringey
	Waltham Forest
	Other local authority (open comment)

Q	Which of these best describes how you access your household bin for rubbish and recycling?
	□ I have my own bin
	I use communal bins
	NA - I am replying as an organisation, group or business
	Other (open text box)

## Priority 1: Supporting the reduction in household waste by promoting prevention, repair and reuse

In the listening exercise, 93% of respondents told us that supporting household waste reduction was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions to support the reduction in household waste by promoting prevention, repair and reuse (Priority 1)?

Proposed actions	(Under option to 'read more')
Campaigning for national policy that enables	<ul> <li>Ask Government to legislate waste out of</li> </ul>
waste reduction	U U U U U U U U U U U U U U U U U U U
waste reduction	poorly designed products, ban planned
	obsolescence and ensure repairability.
	• Call for investment in the infrastructure
	required to support the repair and reuse
	sector.
	<ul> <li>Ask Government to target businesses so</li> </ul>
	that the cost of disposing of waste is fully
	covered by producers, not the taxpayer.
Providing prevention, reuse, and repair	<ul> <li>Deliver reuse services and expand these</li> </ul>
	activities where practicable
opportunities to enable the move to a circular	
economy.	• Investigate options for the development of
	new local infrastructure.
	<ul> <li>Promote repair skills development and</li> </ul>
	opportunities for sharing and hiring
	<ul> <li>Engage with community groups working on</li> </ul>
	waste prevention and aim to collect as much
	as possible for repair and reuse.
Engage and inform residents through our	• Work collaboratively with partners to deliver
behaviour change campaigns to bring	joint campaigns and messaging.
about strong and sustained participation	
in waste prevention, reuse and recycling	website and campaigns for the wider
systems.	community.
	<ul> <li>Provide places for residents to see waste</li> </ul>
	management in action and establish
	educational visits at our facilities.
	<ul> <li>Deliver high profile behaviour change</li> </ul>
	campaigns, including public engagement
	activity to amplify messages.
	<ul> <li>Provide residents with incentives to reduce</li> </ul>
	waste, such as through vouchers and
	access to discounts on products such as
	reusable nappies and reusable period
	products.
Expand our work with schools to promote	• Partner with schools and higher education
waste prevention to the next generation.	establishments in north London to establish
	a culture of waste prevention.
	<ul> <li>Utilise a new space and facilities for</li> </ul>
	teaching at the Edmonton EcoPark.
	<ul> <li>Provide curriculum linked resources for</li> </ul>
	educators and visit schools so we can
	support staff on the ground.
	• Inform younger generations about green
	career opportunities, with a focus on under-
	represented groups.
Strengthen partnerships to help us	• Support organisations to tackle waste issues
design, develop and deliver waste	and work with residents at the community
prevention initiatives in our communities.	level.
	<ul> <li>Strengthen existing partnerships and build</li> </ul>
	new ones with public sector authorities,
	•
	environmental groups, grassroots
	organisations, and local businesses.

(all actions have	the answer optior		Contribute to London-wi campaigns and add valu outreach and engageme communities.	e through additional
	the answer option			
High	Medium	□ Low	Not a priority	Not sure

# Q. Do you have any other comments on how we propose to support the reduction in household waste by promoting prevention, repair and reuse? Open text box Open text box

### Priority 2: Improving and maximising recycling

In the listening exercise, 96% of respondents told us that recycling was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions to improving and maximising recycling (Priority 2)?

Proposed actions		Under ontion to 'read more')
Proposed actions		Under option to 'read more')
Campaign for national policy that		Ask the government to give local authorities
encourages greater recycling		he powers and resources needed to work with
		he public and businesses to ensure they
		ecycle and dispose of waste appropriately.
		Ask the government to introduce ambitious
		neasures which ensure the cost of recycling is
		laced firmly on those who produce it,
		Ask the government to encourage the use of
		ecycled, rather than virgin materials.
		Ask the government to commit to further
		ction to support recycling participation among
		he public.
Maintain clear, effective and efficient		Expand the range of materials collected from
collection methods and ensure that as full		Il residents to include food and plastic film in
a range of recyclables as possible are		ne with Government proposals.
collected from residents.		Explore the viability of adding additional
		naterials to recycling collections at kerbside.
	o (	Continue to innovate and explore new
		nitiatives to recycle specialist materials such
	а	is mattresses, polystyrene and hard plastics.
	o F	Provide the infrastructure north London needs
	te	o manage the waste produced in the area,
	r	educing transport emissions and maintaining
	lo	ocal responsibility and oversight
	o A	Aim for our recycling to be processed where it
	v	vill be treated with the highest environmental
	s	tandards, and within the UK wherever
	p	ossible.
	0 5	Secure a new contract for recycling
	p	processing and take this opportunity to ensure
	ť	he services meet our environmental ambitions
	а	nd delivers social benefits.

			1						
Engage and inform residents to maximise public participation in recycling.					<ul> <li>Undertake a programme of communications and resident engagement to ensure that the services drive behaviour change and are taken up by the community.</li> <li>Work with residents and our boroughs to ensure there is clear information on what can and cannot be recycled.</li> <li>Use our outreach with community groups to help raise awareness of recycling initiatives.</li> </ul>				
Build partnerships with local businesses				was com Ence infra envi Buile	te rec merc ouraç ouraç struc ronm d par	ental im	and recyc e as pose esses to l services pact. s where b	cle as m sible. use ou s to min	luch
(all actions hav	re the answer option	ns below)							
High	Medium		Low			Not a p	oriority		Not sure

# Q. Do you have any other comments on how we propose to improve and maximise recycling? Open text box

## Priority 3: Reducing the environmental impact of disposal, where there is no option to prevent or reuse waste

In the listening exercise, 97% of respondents told us that recycling and using environmentally friendly disposal methods were important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions aimed at reducing the environmental impact of disposal, where there is no option to prevent or reuse waste. (Priority 3)?

Proposed actions	(Under option to 'read more')
Campaign for national policy to reduce the environmental impact of waste.	<ul> <li>Ask the government to legislate to reduce plastic and other fossil-based content in the waste stream.</li> <li>Ask the government to ensure product designers and manufacturers are responsible for the emissions of their products.</li> <li>Consider moving to carbon-based metrics for measuring waste, which would further improve councils' understanding of the environmental impact of waste in their areas.</li> </ul>
Improving our waste disposal infrastructure and facilities	<ul> <li>Continue redeveloping the Edmonton EcoPark to build the greenest energy recovery facility in the country and provide flagship recycling services.</li> <li>Update our facilities to use the latest and best technology to control pollutants and limit our environmental impacts.</li> </ul>

	<ul> <li>Manage all of north London's waste locally, avoiding use of landfill or transporting waste elsewhere.</li> </ul>
Use north London's waste as a resource for society by generating energy and heat for the local area	<ul> <li>Recover energy from any waste which must be disposed of, to supply electricity for north London and reduce demand on fossil fuels</li> <li>Enable a district heating network for up to 60,000 homes and businesses using new facilities at the Edmonton EcoPark, reducing reliance on gas boilers.</li> <li>Explore new ways to make use of the energy and heat we generate for the benefit of our boroughs and residents.</li> <li>Prevent rubbish going to landfill where it would cause the most environmental damage</li> </ul>
Reducing emissions and improving air quality	<ul> <li>Use best practice in emissions controls and displace carbon-intensive processes and virgin fossil fuels, lowering the net carbon impact of waste disposal in north London.</li> <li>Continue to monitor developments for presorting technology and other infrastructure which could improve the environmental performance of our waste disposal.</li> <li>Investigate the use of carbon capture and storage technologies to further reduce the carbon impact of our facilities.</li> <li>Continue our progress to decarbonise our vehicles and look to electric or alternative fuels for our fleets as a means of reducing our overall carbon impact.</li> </ul>
(all actions have the answer options below)	
🗆 High 🔹 Medium 👘 🗆 L	.ow 🛛 Not a priority 🔹 Not sure

## Q. Do you have any other comments on how we propose to reduce the environmental impact of waste disposal? Open text box

## Priority 4: Delivering collaborative, community-focused services which provide value for money and maximise social value

In the listening exercise, 88% of respondents told us that providing best value services for residents was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions aimed at delivering collaborative, community-focussed services which provide value for money and maximise social value (Priority 4)?

Proposed actions	(Under option to 'read more')			
Campaign for national policy that enables us	<ul> <li>Ask government to provide adequate</li> </ul>			
to provide best value services	funding to ensure that we can provide effective waste management, meet our environmental ambitions and deliver benefits for our community.			

Ensure all residents have access to the	<ul> <li>Ask government to work closely and consistently with local authorities when proposing changes in the waste arena, so that these are realistic and reflect that local authorities need to input to arrangements impacted by local circumstances.</li> <li>Continually review our facilities and services,</li> </ul>
services they need to reduce their waste, reuse and recycle more and dispose of items responsibly where necessary	<ul> <li>so that they meet the needs of our community and provide good value for residents.</li> <li>Improve infrastructure for pedestrians and cyclists at our reuse and recycling centres.</li> <li>Evaluate design, locations, opening hours and provide staff training, to ensure that all residents can access services including those who may require extra support.</li> <li>Explore ways to encourage and accept more items to support a circular economy and divert waste from disposal.</li> </ul>
Working collaboratively with partners in pursuit of our vision of sustainable waste management and a circular economy	<ul> <li>Work jointly across the eight authorities to deliver services and ensure we provide value for money.</li> <li>Build working relationships with relevant regional and national decision makers.</li> <li>Work with partners across the waste and voluntary sectors to influence government policy and promote waste reduction, reuse and recycling.</li> </ul>
Delivering social value for the north London community	<ul> <li>Embed social value in all of our activity, including through apprenticeship and training opportunities, community grants and volunteering time.</li> <li>Encourage our partners and contractors to use local resources and offer local employment wherever possible.</li> <li>Provide good quality green jobs and training in the north London area and help build awareness of these opportunities in waste management and related sectors.</li> <li>Pay staff the London Living Wage.</li> <li>Lead by example and use our commissioning and procurement processes to encourage sustainability and social value.</li> </ul>
(all actions have the answer options below)	
🗆 High 🛛 🗆 Medium 🔹 Lo	w 🛛 Not a priority 🔹 Not sure

## Do you have any other comments on how we propose to deliver collaborative, community-focused services which provide value for money and maximise social **Q**. value? Open text box

Engaging with residents on strategy progress and delivery

Q.	How could we effectively engage with residents in future to seek feedback on our	
	progress delivering this strategy?	

### **Overall Strategy**

Q.	Do you have any further comments on the draft strategy?
	Open text box

Q. Do you have any further comments on anything related to the consultation? Open text box

#### Access to services

Q	<ul> <li>Q We want to make sure that all residents are able to access our services as easily as</li> <li>. possible. Examples of our services include Reuse and Recycling Centres (the "tip") an household collections.</li> </ul>	
	Do you (or other people you know) experience any difficulties using our waste services? Please select all that apply	
	Yes, I experience difficulties using your waste services	
	Yes, someone I know experiences difficulties using your waste services	
	No	

Q	If you answered yes to the previous question, please explain the barriers e.g. what services you (or others) have difficulties with, and what would overcome these.			
Op	Open text box			

### About you

Please only answer this section if you are responding as an individual. Do not answer this section if you are providing the official response of an organisation, group or business, or as an Elected Representative of a constituency.

## Q What are the first four digits of your postcode? (this will allow us to see areas where people are responding from) Open text box

Q	W	hat is your age group?
		15 or under
		16-24
		25-34
		35-44
		45-54
		55-64
		65-74
		75-84
		85 or over
		Prefer not to say

Q	What is your connection to the area?
•	

I am a visitor to this area	
I commute through here	
I have a business in the area	
□ I live in the area	
I move goods on this route	
I study in the area	
□ I work in the area	
<ul> <li>Other (please specify)</li> </ul>	

Q	W	/hat is your gender?
		Female
		Male
		Non-binary
		Another term
		Prefer not to say
		If you prefer to use your own term, please provide this here: (open text)

Q	W	/hat is your sexual orientation?
		Heterosexual
		Bisexual
		Gay man
		Lesbian or gay woman
		Pansexual
		Asexual
		Queer
		All other sexual orientations
		Prefer not to say
		Other (please state if you wish): (open text)

Q	A	re your day to day activities limited due to a physical or learning disability or health roblem?
ŀ		Yes
		No
		Prefer not to say

Q	W	hat is your ethnicity?
•		
		Asian or Asian British
		Black, African, Caribbean or Black British
		Mixed or multiple ethnic groups
		White
		Other ethnic group (please specify)
		Prefer not to say

Q	W	/hat is your religion?
		Atheist/No religious belief
		Christian (inc. all Christian denominations e.g. Church of England, Catholic, Protestant)
		Buddhist

Hindu
Jewish
Muslim
Sikh
Charedi
Secular beliefs
Any other religion (open text box)
Prefer not to say

Q	W	hat is your legal marital or registered partnership status?
•		
		Never married and never registered a civil partnership
		Married
		In a registered civil partnership
		Separated, but still legally married
		Separated, but still legally in a civil partnership
		Divorced
		Formerly in a civil partnership which is now legally dissolved
		Widowed
		Surviving partner from a registered civil partnership
		Prefer not to say